

L'ORÉAL

PARTNER SHOP

USER GUIDE

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How to Manage Password

01 — RETRIEVE A FORGOTTEN PASSWORD

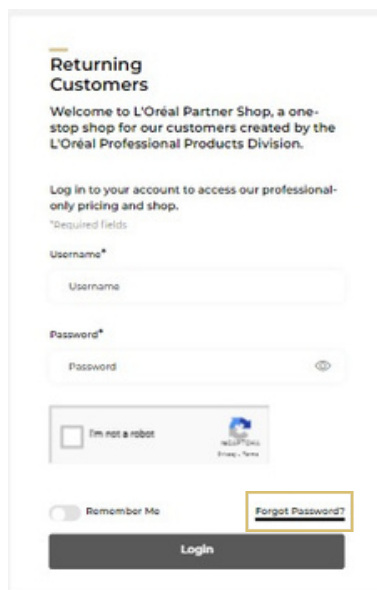
Every L’Oréal Partnership page will have an icon marked, ‘Login/Register’, in the upper right-hand corner of the web browser page – this icon will bring you to the Registration landing page.

01 — 找回忘记的密码

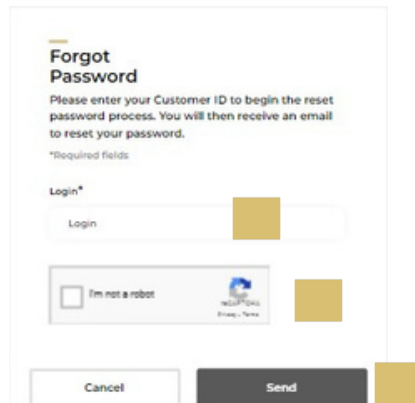
在登录页面上，点击“忘记密码？”或“重置密码”链接。该链接通常位于密码输入框下方。



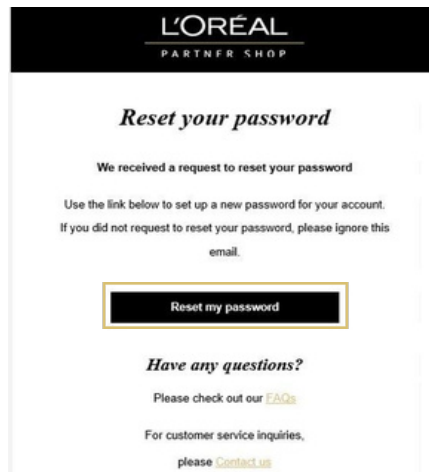
Click on ‘Forgot Password’



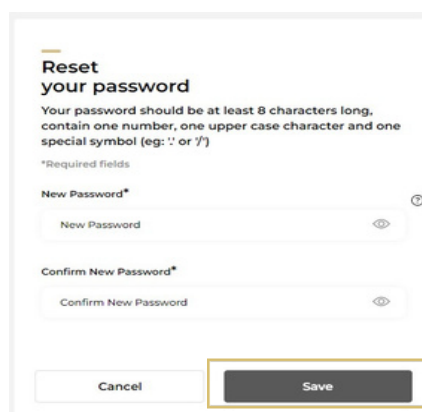
Type in your login (1) and complete the reCAPTCHA (2). Once finished press 'Send' (3).



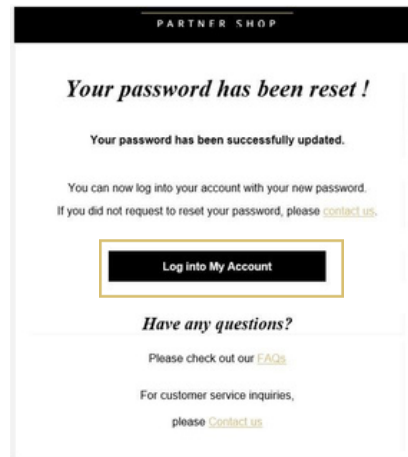
You will receive a 'Reset your password' email to your nominated email address. Click on 'Reset my password'.



A form will appear, fill in the required fields and press 'Save' when completed.



An email will be sent to your nominated email address, confirming your password has been successfully updated. Click on 'Log into my account' to access L'Oréal PartnerShop.



If you have any questions about this user guide, do not hesitate to contact us by phone, by email or your personal contact via the 'Contact Us' form following this [link](#).

如果您对本用户指南有任何疑问，欢迎随时通过电话、邮件或本链接中的“联系我们”表格与我们联系。