

PARTNER SHOP

USER GUIDE

How to Retrieve a Forgotten Password

如何找回忘记的 密码

Table of Contents

HOW TO: MANAGE PASSWORD	 2

How to Manage Password

01 — RETRIEVE A FORGOTTEN PASSWORD

Every L'Oréal Partnershop page will have an icon marked, 'Login/Register', in the upper right-hand corner of the web browser page – this icon will bring you to the Registration landing page.

01 — 找回忘记的密码

在登录页面上,点击"忘记密码?"或"重置密码"链接。该链接通常位于密码输入框下方。

L'ORÊAL	Product, Rarcode	<u>a</u>	Customer Care - Login/Register - Residen
SHOP BY BRAND	I SHOP BY CATEGORY I	MY TOOLKIT I	PROMOTIONS
ck on 'Forgot Password'			
	Returning Customers		
	Welcome to L'Oréal Partner Shop, a stop shop for our customers create L'Oréal Professional Products Divisi	d by the ion.	
	Log in to your account to access our pro only pricing and shop. "Sequired fields	fessional-	
	Username*		
	Password*		
	Password	۵	
	Im not a robot		
	Remember Me	of Password7	
	Login		

Type in your login (1) and complete the reCAPTCHA (2). Once finished press 'Send' (3).

Please enter your C password process. to reset your passw	ustomer ID to begin the reset You will then receive an email yord.
*Required fields	
Login*	_
Login	
Im not a robot	<u>e</u>

You will receive a 'Reset your password' email to your nominated email address. Click on 'Reset my password'.

	L'ORÉAL
	Reset your password
We	received a request to reset your password
Use the lii If you did r	nk below to set up a new password for your account. not request to reset your password, please ignore this email.
	Reset my password
	Have any questions?
	Please check out our FAOs
	For customer service inquiries,
	please Contact us

A form will appear, fill in the required fields and press 'Save' when completed.

Your password should be at least 8 c contain one number, one upper case special symbol (eg: '' or '/')	haracters long, character and one	
*Required fields		
New Password*		(
New Password	0	
Confirm New Password*		
Confirm New Password	٢	

C1 - Internal use

An email will be sent to your nominated email address, confirming your password has been successfully updated. Click on 'Log into my account' to access L'Oréal PartnerShop.

	PARTNER SHOP	
You	ur password has been reset !	
,	our password has been successfully updated.	
You o	an now log into your account with your new password.	
If you d	id not request to reset your password, please contact us	
	Log into My Account	
	Have any questions?	
	Please check out our FAQs.	
	For customer service inquiries,	
	please Contact us	

If you have any questions about this user guide, do not hesitate to contact us by phone, by email or your personal contact via the 'Contact Us' form following this *link*.

如果您对本用户指南有任何疑问,欢迎随时通过电话、邮件或本链接中的"联系我们"表格与我 们联系。