

L'ORÉAL
PARTNER SHOP

USER GUIDE

How To:
Checkout
如何结账

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How Do I Checkout? 如何结账?

01 – CHECKING OUT ITEMS IN YOUR BASKET

01 – 结账购物车中的商品

Once you have added your desired items into your permanent basket, it is time to check them out.

On any page, click the basket icon on the top right side of the navigational banner

将所需的商品添加到永久购物车后，即可结账。在任何页面上，点击导航栏右上角的购物车图标。



This will take you to the checkout landing page.

The features of this landing page include:

- 1) Total value of basket listed at the top
- 2) The individual products sorted by brand and listed on the cart page
- 3) If you have any automatic promotions in your basket, you will see complimentary products listed in the cart page
- 4) A button where you can apply any promo/coupon code
- 5) A price breakdown including shipping/GST/handling and total
- 6) A button labelled 'Checkout' to click to checkout your basket of products
- 7) A 'Clear Basket' button to click to remove all products from basket

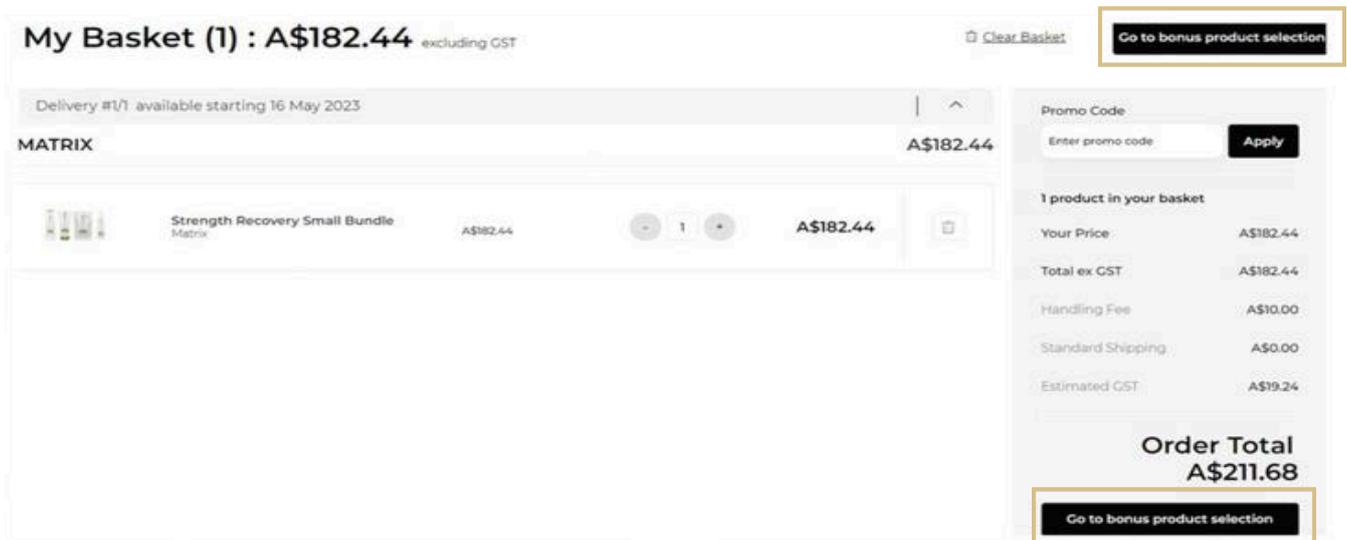
The screenshot shows the 'My Basket' page with the following callouts:

- 1**: Points to the basket total 'My Basket (4) : A\$52.23 excluding GST'.
- 2**: Points to the product list, specifically the 'All In One Oil 89mL MATRIX' items.
- 3**: Points to a 'Complimentary' product with a quantity of 1.
- 4**: Points to the 'Apply' button for a promo code.
- 5**: Points to the price breakdown table on the right, including 'Total ex GST'.
- 6**: Points to the 'Checkout' button at the bottom of the price breakdown.
- 7**: Points to the 'Clear Basket' button.

| Item | Amount |
|----------------------|-----------------|
| Your Price | A\$69.64 |
| Promotional discount | -A\$17.41 |
| Total ex GST | A\$52.23 |
| Handling Fee | A\$10.00 |
| Standard Shipping | A\$16.00 |
| Estimated GST | A\$7.82 |
| Order Total | A\$86.05 |

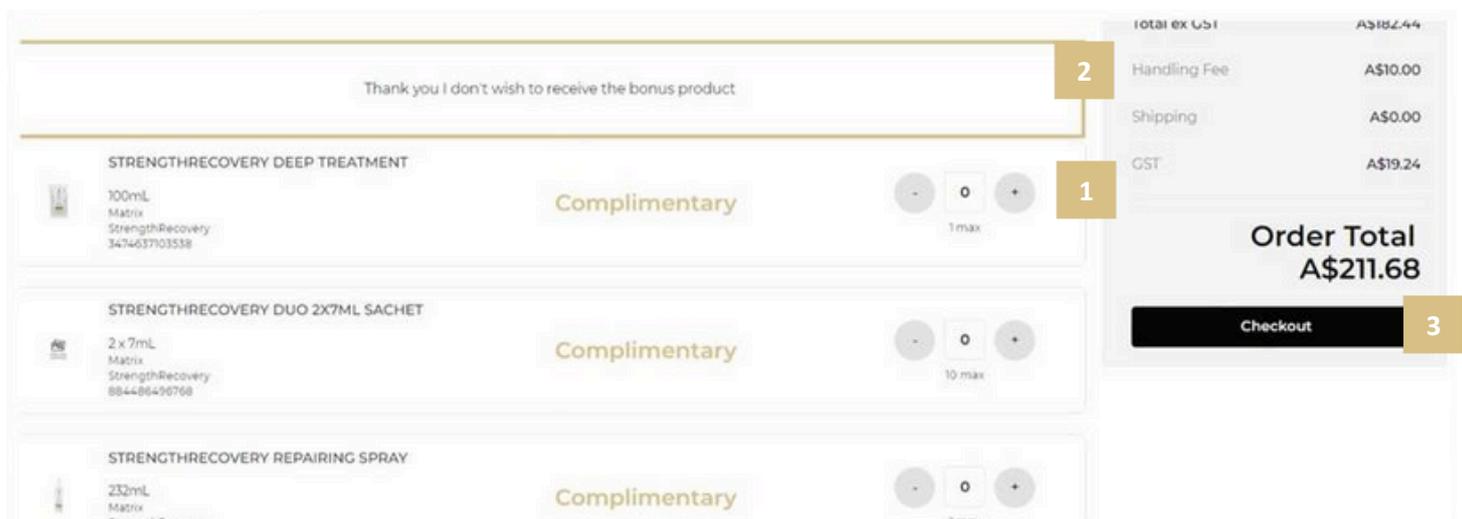
Note: If you have a promotion in your basket which allows your salon to pick and choose complimentary products, instead of a 'Checkout' button you will see a button that reads "Go To Bonus Product Selection".

注意：如果您的购物车中有促销活动，允许您的沙龙挑选免费产品，您将看到一个显示“前往赠品选择”的按钮，而不是“结账”按钮。

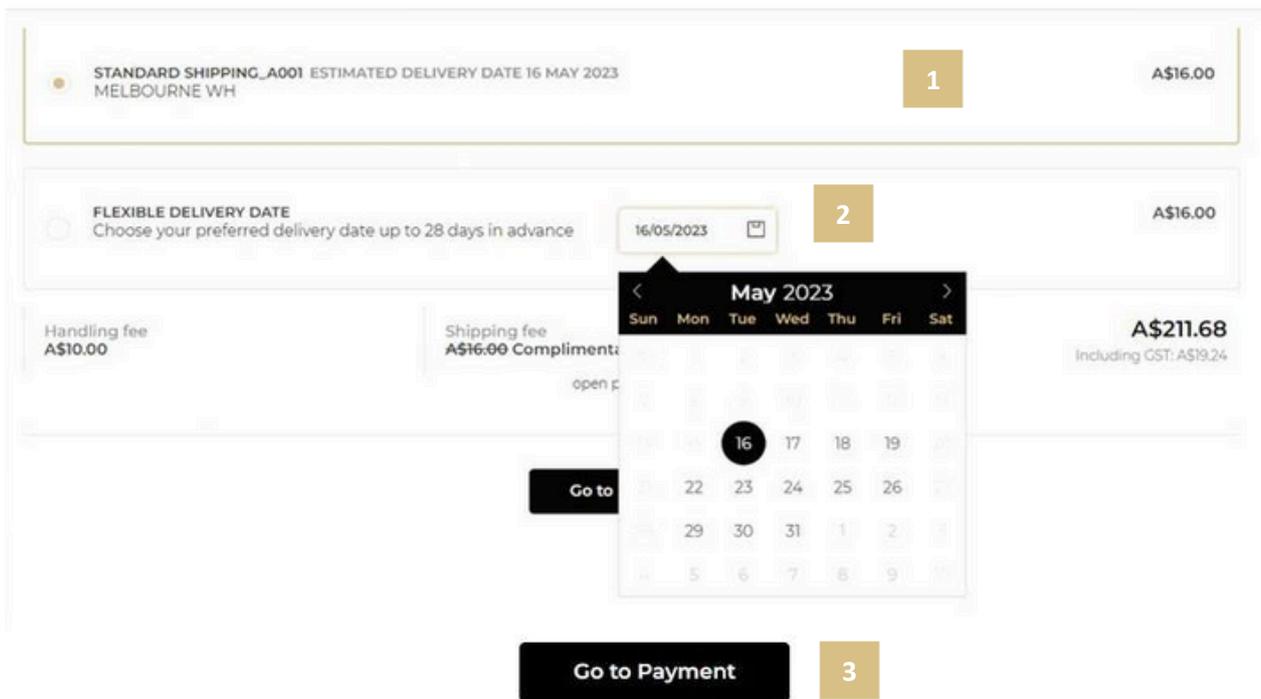


The bonus product selection landing page will show a list of all complimentary products available with the promotion. Here you can choose what bonus products you would like and their quantity (1). Alternatively, you can opt out of any complementary product all together (2).

Once completed, click 'checkout' to proceed as normal (3).



The next page you will land on is the shipping section. In this section you can opt for standard delivery (1) or flexible delivery (2). With flexible delivery you can select a forward date to receive your order. To update your delivery address, you must contact customer care. Click on 'Go To Payment' to pay and confirm your order (3).

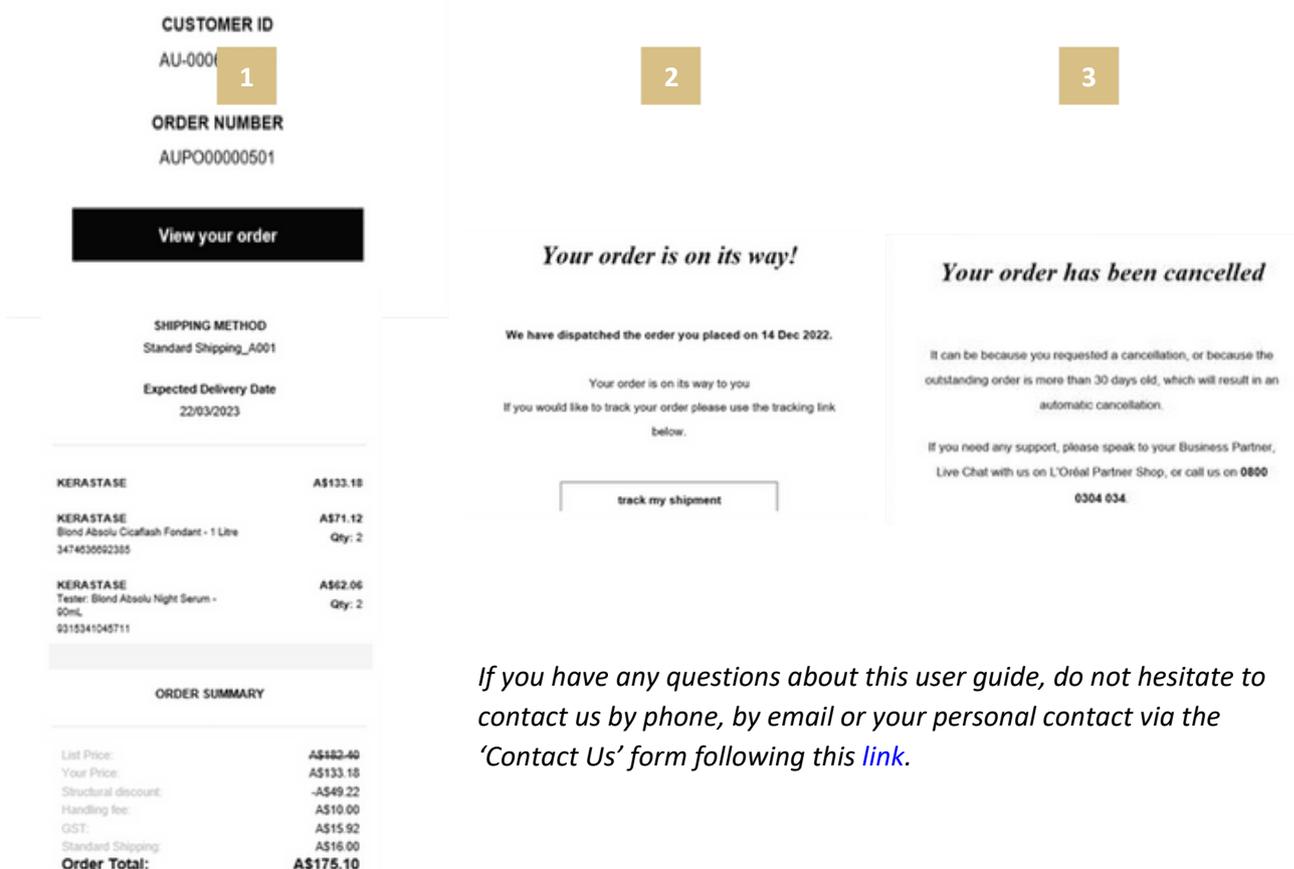


Once the order has been completed you can follow the online order at any time via linked automated emails that are sent to the email address on file on your account.

Examples of emails include - Order summary (1), Order Status (2) and Order Cancellation (3).

订单完成后，您可以随时通过发送到您帐户存档电子邮件地址的链接自动化电子邮件跟踪在线订单。

电子邮件示例包括 - 订单摘要 (1)、订单状态 (2) 和订单取消 (3)。(3).



If you have any questions about this user guide, do not hesitate to contact us by phone, by email or your personal contact via the 'Contact Us' form following this [link](#).