

PARTNER SHOP

USER GUIDE

How To: Checkout **如何结**账

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How Do I Checkout? 如何结账?

01 — CHECKING OUT ITEMS IN YOUR BASKET 01 — 结账购物车中的商品

Once you have added your desired items into your permanent basket, it is time to check them out.

On any page, click the basket icon on the top right side of the navigational banner

将所需的商品添加到永久购物车后,即可结账。 在任何页面上,点击导航栏右上角的购物车图标。



This will take you to the checkout landing page.

The features of this landing page include:

- 1) Total value of basket listed at the top
- 2) The individual products sorted by brand and listed on the cart page
- 3) If you have any automatic promotions in your basket, you will see complimentary products listed in the cart page
- 4) A button where you can apply any promo/coupon code
- 5) A price breakdown including shipping/GST/handling and total
- 6) A button labelled 'Checkout' to click to checkout your basket of products
- 7) A 'Clear Basket' button to click to remove all products from basket

Delivery #1/1	available starting 5 Apr 2023				^	Promo Code	
MATRIX					A\$52.23	Enter promo code	Apply
4	All In One Oil 89mL MATRIX All In One Oil 884486497277	A\$17.41	3	A\$52.23	<u>à</u>	4 products in your baske Your Price Promotional discount	A\$69.64 -A\$17.41
4	All In One Oil 89mL MATRIX All In One Oil 884486497277	A\$17-41 A\$0.00	QV I CA	omplimentary	3	Total ex GST Handling Fee Standard Shipping	A\$52.23 A\$10.00 A\$16.00
						Standard Shipping Estimated GST	A\$16.00 A\$7.82

Note: If you have a promotion in your basket which allows your salon to pick and choose complimentary products, instead of a 'Checkout' button you will see a button that reads "Go To Bonus Product Selection".

注意:如果您的购物车中有促销活动,允许您的沙龙挑选免费产品,您将看到一个显示"前往赠品选 择"的按钮,而不是"结账"按钮。

My Bas	sket (1) : A\$182.44	excluding GST		ti <u>Clea</u>	Co to bonu	s product selection
Delivery #1/1	available starting 16 May 2023			^	Promo Code	
MATRIX				A\$182.44	Enter promo code	Apply
L M I	Strength Recovery Small Bundle Matrix	A\$182.44	A\$182.44	D	1 product in your baske Your Price Total ex GST Handling Fee Standard Shipping Estimated GST	4 A\$182.44 A\$182.44 A\$10.00 A\$0.00 A\$0.00
					Orde A Go to bonus produ	er Total A\$211.68

The bonus product selection landing page will show a list of all complimentary products available with the promotion. Here you can choose what bonus products you would like and their quantity (1). Alternatively, you can opt out of any complementary product all together (2).

Once completed, click 'checkout' to proceed as normal (3).

				Iotal ex USI	A\$182.44
	Thank you I don	't wish to receive the bonus product		2 Handling Fee	A\$10.00
				Shipping	A\$0.00
	STRENGTHRECOVERY DEEP TREATMENT			GST	A\$19.24
12	100mL Matrix StrengtRecovery 3474637703538	Complimentary	- 0 + 1max	1 Or	der Total A\$211.68
	STRENGTHRECOVERY DUO 2X7ML SACHET			Check	out 3
8	2 x 7mL Matrix StrengthRecovery 884486496768	Complimentary	• • • • • • • • • • • • • • • • • • •		
	STRENGTHRECOVERY REPAIRING SPRAY				
1	232mL Matrix Stranoth/Bernulary	Complimentary	• • •		

Th next page you will land on is the shipping section. In this section can opt for standard delivery (1) or flexible delivery (2). With flexible delivery you can select a forward date to receive your order. To update your delivery address, you must contact customer care. Click

on 'Go To Payment' to pay and confirm your order (3).

A\$16.00			2]		5/2023	16/05	o to 28 days in advance	FLEXIBLE DELIVERY DATE Choose your preferred delive
	>	54	3	202	May	Mon	<		
A\$211.68	bat		Inu	weu	Tue	mon	Sun	Shipping fee A\$16.00 Complimenta	landling fee
mologing Gat. Aalaz								open p	
					-				
		19	18	17	16				
		26	25	24	23	22		Go to	
				31	30	29			

Once the order has been completed you can follow the online order at any time via linked automated emails that are sent to the email address on file on your account.

Examples of emails include - Order summary (1), Order Status (2) and Order Cancellation

订单完成后,您可以随时通过发送到您帐户存档电子邮件地址的链接自动化电子邮件跟踪在线订单。

电子邮件示例包括 - 订单摘要 (1)、订单状态 (2) 和订单取消 (3)。

CUSTOMER ID AU-000(1 ORDER NUMBER AUPO00000501	R	
View your order		You
SHIPPING METHOD Standard Shipping_A001		We have disp
Expected Delivery Date 22/03/2023		If you would lik
KERASTASE	A\$133.18	Г
KERASTASE Blond Absolu Cicafash Fondant - 1 Litre 3474535592385	A\$71.12 Qty: 2	
KERASTASE Tester: Blond Absolu Night Serum - 90mL 0345545548711	A\$62.06 Qty: 2	
ORDER SUMMARY		lf you ha
		contact ι
List Price: Your Price: Structural discount:	A\$182.40 A\$133.18 -A\$49.22	'Contact
Handling fee: GST:	A\$10.00 A\$15.92	

A\$175.10

Order Total:

2	3
Your order is on its way!	Your order has been cancelled
We have dispatched the order you placed on 14 Dec 2022.	
	It can be because you requested a cancellation, or because the solution and a solar is more than 30 down old which will result in an
Your order is on its way to you you would like to track your order please use the tracking link	automatic cancellation.
below.	If you need any support, please speak to your Business Partner.
	Live Chat with us on L'Oréal Partner Shop, or call us on 0800

If you have any questions about this user guide, do not hesitate to contact us by phone, by email or your personal contact via the (Contact Us' form following this link.

C1 - Internal use